

THE REPUBLIC OF SOUTH SUDAN

CENTRAL EQUATORIA STATE



OPERATION LICENSE

MINISTRY OF TRADE AND INDUSTRY





The issuance of Operation License in accordance with article 85 (2) of CENTRAL EQUATORIA State. Transitional Constitution is hereby certified that,

NARROW GATE COMPANY LIMITED

CES - JUBA TOWN - JUBA

Being the Property of "As per Memo and Articles of Association " Have been duly issued in accordance with article (52) Read together With Item (14) of schedule B and item (28) of Schedule C of CENTRAL EQUATORIA State Transitional Constitution 2011.

AUTHORIZEDBY





Director General

MINISTRY OF TRADE AND INDUSTRY Central EQUATORIA State - Juba

ISSUED: 2023-03- 30 / EXPIRES: 2024-03-30





Introduction

Narrow gate Company Ltd is a Prominent South Sudan based Customs Clearing and Freight Forwarding (C&F) Company, fully accredited and distinguished organization registered by the Registrar of Companies under the Laws of South Sudan vide certification of tax Registration number of 100-103-958 dealing with Airport custom clearance, airport import services, airport export services and Land Custom Services.

In 2004, Mr. Mawa Joel Aligo the proprietor of the company took a decision to start this initiative having had two years experience in clearing and forwarding under the employment of Civicon international Co. Itd who recommended him for good work and gave him a way forward to opening a clearing and forwarding Limited Company.

The company was officially recognized in January 1St 2006 as a clearing and forwarding Company and was passed out to begin work in April 4th 2006 by the Ministry of Finance and economic planning, department of customs, government of south Sudan. April 4th, 2007, the Ministry of Legal Affairs and Constitutional Development officially registered the company under the new Sudan Company's act 2003.

Other certifications are by the Ministry of Justice Reg. Number 866, South Sudan Chamber of Commerce, Industry and Agriculture Reg. Number 024808, Ministry of Finance & Economic planning National Directorate of Taxation Clearance Certificate No. 00918334 and South Sudan Customs Services Reg. No. 039 and Ministry of Interior General Directorate of C.I.D & Crimes.

We are very proud and have great pleasure in introducing ourselves as one of the leading Customs House agent of Juba International Airport, Entebbe International Airport (Affiliated with Gach Service Ltd), Nimule boarder via road and East African Customs Boarders via road (Mombasa, Malaba, Elegu, etc).

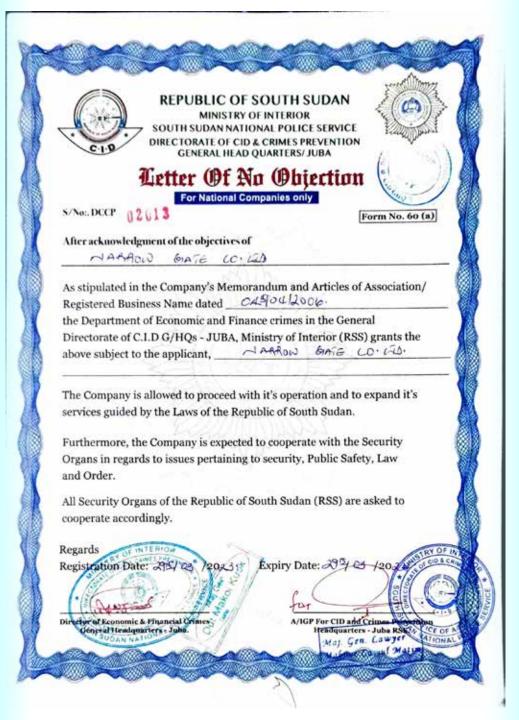
We have expertized ourselves in solving your most demanding logistic challenges whether it's importing specialized project equipment, large scale heavy equipment or providing specialized services to remote areas. We ensure your specialized project cargo reaches its destination safely and securely in any part of South Sudan & East Africa at large. We believe in providing the best professional C&F services to the clients in all respect. Our wealth of experience and know-how enable us to offer truly recommendable services for the clients.





At Narrow gate Company Ltd, our goal is simple: to build our organization on reliability, cost effectiveness and a solid relationship with our clients. Our pledge is to provide quality and satisfactory services, day after day to our clients. Our qualified team of technically qualified personnel in Clearing and Forwarding consistently provide services that will exceed our clients' expectations.

We specialize in providing the most convenient, reliable, timely and accurate customs clearance and freight forwarding facilities to our valued clients. To ensure that, we instigate a full proof process in carrying out our services throughout (from pre-arranged release to speed delivery of goods) so that there is no delay or hindrance at any step at all. The terms like unique and trustworthy appear out to be most appropriate if one strives to look for the words to illustrate the quality of Customs.



OTHER SERVICES OFFERED BY NARROW GATE COMPANY LTD TO SUPPORT THE YOUNG GENERATION OF SOUTH SUDAN

PROJECT: CONSTRUCTION OF A CLASSROOM BLOCK WITH OFFICES ON PLOT NO. 027 MARIDI RD, OPP. GEMTEL - YEI



CLIENT:

NARROW GATE STANDARD PRIMARY AND NURSARY SCHOOL

P.O. Box.... Yei River County | Central Equatoria State. Tel: +211 927 494 040 Email: bravojoelm@gmail.com

CONTRACTOR:

UBH CONSTRUCTION CO. LTD.

Juba, South Sudan Tel: +211956520011 / +211955603760

Email: ubh@gmail.com



CLEARING AND FREIGHT FORWARDING SERVICES OFFERED BY US.

Our characteristically qualified team members are capable of undertaking the customs clearance and freight forwarding procedure and follow-up of documentation for exempted cargo for you with ease while appropriately utilizing individual expertise.

These groups of authorities in our company are highly trained experts in the custom clearance and freight forwarding area and are also placed in all major entry points or airports for the consignments coming from air or land routes. They know about all the documentations and other formalities highly required in taking care of the goods at the time of customs clearance & freight forwarding. You do not have to worry about the cargo at all, as it is in safe and secure hands all the time.

It is the extent of services provided by us owing to which we have always been receiving the best possible remarks from our clients in the country as well as in the international arena. Once associated; clients have always been consistent with us which reflects our sincerity and professionalism.



18

Our Mission Statement

"To constantly exceed customer expectations by providing superior freight forwarding and clearing solutions including air, land and customs brokerage and logistics services".

We make this possible by recognizing that no two customers are alike, therefore forming a symbiotic relationship and fulfilling individual needs. This unique perspective coupled with a global network designed to support regional distribution and supply chain management, and a well-developed network enables our company to tailor resources to meet individual requirements. We approach every need of our customer with utmost flexibility because we concentrate not on the processes but the end result - proper delivery of your valued assets.

Our Vision Statement

"To offer convenient, efficient, and cost effective services in the import and export sector. Our aim is to provide high quality and competitive services so as to not only meet but all times exceed our client expectations". By providing total solutions to our customers ensuring stake holder's interests are best in the industry by offering specialized clearing and forwarding solutions that encompass high quality and competitive services. We would also like to be the market leader and trend setter in South Sudan.







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- To contribute to the development of South Sudan as a preferred Clearing and Forwarding hub in terms of cargo supply, export commodities and logistics services.
- To also contribute towards the global environmental improvement through planting of trees in the areas of South Sudan like Yei state central equatorial region.
- To also contribute to the fight against illiteracy by providing affordable education to the young generation of South Sudan.
 This is going to be achieved through construction of schools for example the existing one in Yei State called Narrow Gate School.

Our Company is committed towards the realization and sustenance of the following values;

CUSTOMER ORIENTATION

Our company tailors its services to fully cater for our customers specific needs. By fully understanding our customers' requirements we are able to provide creative solutions for them while fully making sure our clients understand the processes involved in the clearing and forwarding business.



• PARTNERSHIP

We work hand in hand with our customers, to be able to respond to their needs in real time and to offer them a more than satisfactory service.



SERVICE PERSONNEL

We recruit the cream of the crop in terms of service personnel. The abundance of talent among our staff as well as their wealth of experience ensures that we can offer unprecedented standards of service delivery.

• STAFF

As mentioned earlier, we put a lot of emphasis on the selection, recruitment and training & retention of our staff. We endeavor to be the leading service provider in this industry and as such we must have the best personnel to achieve this.

Key services that we are proud to offer inter-alia include: We have in-depth knowledge of South Sudan and regional clearance regulations and procedures. The import customs clearance service and export customs clearance service

QUALITY MANAGEMENT

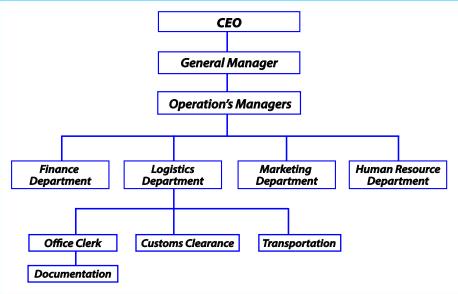
Quality is the responsibility of every employee and must be developed and maintained to ensure a successful business venture. Narrow Gate Company Ltd, Clearing and Forwarding is committed to a policy of continual training and educational programs for all employees. The objective is to build a meaningful and widespread employee involvement, teamwork, and personal satisfaction that result in a cooperative effort that produces a quality services or products within the framework of the competitive business market.



Key Personnal to carry out Activities

S/N	NAME AND CONTACT	EXPERIENCE	EDUCATIONAL LEVEL	DESIGNATION	LOCATION
1.	Aligo Esbon aligoesbon@gmail.com +211 921 231 113 +256 781 629 221	14 yrs Experiece Operations' Staff on ground	Diploma (Education) Bachelors Degree (Theology)	General Manager	Nimule Office
2.	Waiwai Jacob Aswa waiwai.jacob@gmail.com +211 911 100 038 +211 927 700 338	7 yrs Experiece Operations' Staff on ground	Bachelors Degree (Procurement & Logistics Management)	Procurement and Logistics Coordinator	Juba Office
3.	Bida Augustine bidapotor@gmail.com +211 928 036 282	8 yrs Experiece Operations' Staff on ground	Certificate (I.T. Officer) Degree	I.T. / Finance Comminity & Dev't Studies	Nimule Office
4.	Lasuba Isaac Oliver lasubaisaac@gmail.com +211 925 010 006 +256 774 938 250	9 yrs Experiece Operations' Staff on ground	Certificate (I.T & Customs Clearance)	Operations Manager	Nimule office
5.	Ropani Harriet ropaniharriet4@gmail.com +211 928 828 669	3 yrs Experiece Operations' Staff on ground	Diploma (Procurement and Logistics)	Staff	Juba Airport

ORGANISATIONAL SRUCTURE



LIST OF CLEINTS

S/N	Company/NGO	Contacts
1.	UNHCR	Mr. Lucas John (Senior Supplier) Email: mango@unhcr.org Tel: +211 923 515 122 Mr. Julius Modi (Procurement Associate) Email: modij@unhcr.org Tel: +211 922 473 121
2.	UNFPA (Procurement Associate)	Mr. Sekwat David Email: sekwatdavid@unfpa.org Tel: + 211 921 313 311
3.	Reliefline International Co. Ltd.	Mr. Manu Chandra Email: chandra@reliefline.net Tel: +211 922 701 071
4.	UNDP (Procurement)	Mr. Anthony Abugo Tel: +211 912 111 924
5.	UNMISS (Procurement Associate)	Mrs. Susan Karithi Email: karithi@unmiss.org Tel: +211 912 178 363
6.	BLUE WAVE - JUBA	Mr. Yao Email: bluewave_juba@yahoo.com

BOARD OF DIRECTORS

S/N	Board of Directors	Experience	Educational Level	Qualification
1.	Mawa Joel bravojoelm@gmail.com +211 923 776 002 +256 752 901 220	18 yrs Experiece	Bachelors Degree	Business Administration and Management
2.	Aligo Esbon aligoesbon@gmail.com +211 921 231 113 +256 781 629 221	14 yrs Experiece Operations' Staff on ground	Diploma Bachelors Degree	Education Theology
3.	Bravo John Mawa johnmawa501@gmail.com +211 927 494 040 +256 788 022 246	1 yr Experiece	Certificate	Information Technology.
4.	Keji Victoria Charles joelrizabm@gmail.com +211 981 062 219	3 yrs Experiece	Bachelors Degree	Finance

14

Our Strength

We are one of the most preferred clearing & forwarding service providers engaged in offering different types of custom clearance activities. Our services are highly sought after and we believe that the primary factors that have helped us score over our competitors are:

- In-depth knowledge of customs tariff, acts & procedures
- Ethical business values
- Effective warehousing facilities
- Strong logistics support
- Reliable, flexible & transparent services
- Adroit team of professionals
- Competitive rates
- Cost-effective and on time performance
- Customer focused, professional approach.

Our Offer Include:-

- Customs House Clearing Services
- General Consultancy
- Export Clearance Services
- Import Clearance Services
- Express Cargo Clearance Services
- Transit Clearance Services
- International & Local Freight Forwarding Air, Sea & Land
- Local and over-border Regional Transport
- Warehousing Arrangement
- Export Packing
- Import Unpacking
- Customs Examination
- Door to Door Service
- Customs House Brokerage

etc....

7

Client Satisfaction

Our unwavering commitment towards offering superior services and transparent business dealings has helped us attain utmost client satisfaction. Our rapport and the amiable business relations that we have with our customers have enabled us in:

- Becoming most preferred choice of the clients.
- Handling complete Custom Clearance services.
- Making nationwide presence
- Creating large number of satisfied customer base.

Expect from us the following benefits;

• RELIABILITY - We employ the highest regime standards of cargo handling; our dedicated team put personalized care to each consignment from receipt, through transit and finally to delivery at final destination, ensuring that your cargo is received in perfect condition, we provide Constant up to date connection with concerned authorities for road movement & Seamless interface with suppliers and receivers for smooth operations.





ASSURED SAFETY AND SECURITY OF CONSIGNMENTS.

We at Narrow gate Company Ltd truly believe in managing your cargo using the fastest, most convenient and professional mode in order to meet your unique needs. We promise to move cargo with utmost speed and care in a timely and secure manner.

Health and Safety

The management is committed to the protection of the health and safety of our employees, our customer's employees and the general public. We believe that incidents and accidents are preventable, and that a job is only done if it is done safely. We have documented health, safety and environmental policies in place, and have a Safety Management System in operation which is in accordance with the labor laws of South Sudan. In addition, we engage experts to perform external safety check on our operation to ensure that processes are in keeping with our procedures and the applicable legislation.

Health and Safety goals

- · Prevent workplace incidents and injuries
- · Continually improve our health and safety performance
- Have the best safety performance in the industry.
- Foster a culture in which all employees, partners, contractors and subcontractors share this
- Commitment to health and safety and the environment.

Health and Safety goals

- Always manage our operations in the safest manner, by recognizing and assessing hazards and applying effective controls.
- Make safe conduct as condition of employment.
- Always comply with health and safety legislation and guidelines.
- Ensure our managers and supervisors provide the tools, supervision, training and resources needed for our employees to work safely.
- Ensure our employees and others on red transport work sites work safely.
- Involve all employees in our health and safety management system.
- Review our health and safety performance regularly, evaluate performance information and communicate performance to all employees.
- Learn from our experiences to prevent future incidents.
- Endure that our formalized health and safety management system remains current with industry best practices.

- Ensure compliance with all environmental regulations.
- Promote efficiency and reduce waste across the organization.
- Ensure that environmental awareness is included into its business planning, process
- Improvement and operational disciplines.
- Provide accurate reporting to the authorities, the community, our shareholders and
- Employees regarding our environmental performance.
- Invest, wherever possible, in an asset base and the systems and processes which
- Reduce energy consumption and minimize carbon emissions.



Quality Policy

Narrow gate's success is derived from a policy of providing superior services of unmatched value for our clients. It is our policy to;

- Continue to build on the established reputation of providing quality services and to continue being a leader in the development of processes and techniques for the customs clearing and forwarding business and related businesses.
- Focus on un-comprising quality and consistency of purpose towards a continual and measurably quality improvement in all the services we provide.
- Ensure that overall operations, technical services or products provided to clients are safe, technically superior, highly reliable and easy to operate and maintain.
- Reward individual initiative and resourcefulness and promote independent thought and action in all
 work efforts.
- Adhere to the stated requirements as well as the quality philosophy outlined by the International Organization for standardization (ISO) 9001-2008 quality system.

Cost Effectiveness

Wide distribution network. We are available at Juba International Airport (JIA) & Nimule Border is our operational base;

Minimum handling time

365x24x7 Operations. - Our dedicated customer service team is on hand 24/7 every week for the whole year to tend to all your queries.

Sending daily updates and Activity reports. Using telephone calls, SMS and Email, we are capable of updating our clients with the progress of activities so that our clients have the knowledge of what we are doing as far as their jobs are concerned.







Cost Effectiveness

At Narrow Gate Company Ltd, We have a team of fully multilingual experienced and qualified employees, capable of handling both local cargo and transit freight to the satisfaction of any customer.

We do believe that, a company is judged, not only by having expert workers but also through efficiency and speed. We have installed this value in our employees. With a footprint in South Sudan, our company has always strived to provide a competitive but at the same time safe and professional environment for our employees. With a large workforce that holds a fair share of female employees, we foster diversity and recognize that people are our most valued assets.

Our skilled and talented employees' ability to negotiate excellent rate agreements and developing strong relationships with reputable carriers of large Air and Ocean service contracts with reliable carriers.

Through our well established network of offices and agents in Kenya and Uganda, we provide you with the opportunity to work with one company for all your imports, exports, clearance and delivery needs. Curriculum Vitae's of our key personnel are attached for reference and the company structure is below.



Environmental Policy

The purpose of this Policy is to declare our company's Environmental awareness which is to encourage the correct and safe practices by ourselves and our customer & suppliers in order to nurture an enjoyable harmony between people and their environment. We will promote efforts which will prevent as much as possible damage to the environment and atmosphere in order to stimulate the health and welfare of all concerned. In all our written and verbal communications we will try to bring to the common attention activities that will educate and enrich the understanding of the fragile balance in our ecological systems and natural resources.



Our goal is to conduct our business in a way that protects the environment. Every employee has a responsibility to give their best efforts to achieve this goal. We are committed to do this through our policy principles. Consequently, we plan and conduct our operations, according to sound environmental principles which are to strive to carry out in the manner best calculated to minimize any adverse environmental effect, to prevent pollution of any kind, and are actively to seek ways of reducing environmental damage. Where our operations, our conduct or our existence is subject to specific laws or regulations, our company will comply fully with all such applicable laws and regulations, and if possible will exceed the minimum requirements because this is good business practice, special attention will be paid to ensure compliance with international conventions and regulations which apply to offshore and oil and gas operations. We are committed to reducing the environmental impact of our operations. To achieve our objective, our employees will in their daily operations;

JUBA HEAD OFFICE

Juba Town - Opposite South Sudan NRA Customs Headquarters

Office Line: +211 921 575 000

Tel: +211 928 545 010 | +211 927 494 040

Whatsapp: +256 752 901 220

NIMULE OFFICES

50 meters Southeast of Nimule Immigration Office, P.O Box Nimule, S. Sudan

Office Line: +211 921 565 000

Tel: 0921 231 113 | 0925 010 006 | 0928 036 282 Email: info.narrowgateoperations@gmail.com bravojoelm@gmail.com

NARROW GATE COMPANY LTD



COMPANY PROFILE

















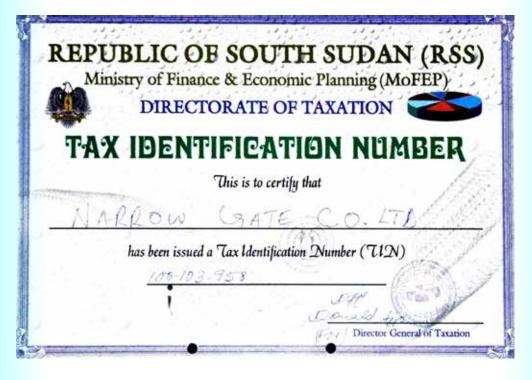














REPUBLIC OF SOUTH SUDAN MINISTRY OF FINANCE AND ECONOMIC PLANNING SOUTH SUDAN CUSTOMS SERVICE **HEADQUARTERS - JUBA**

OFFICE OF THE DIRECTOR FOR ADMINSTRATION

10th/March/2022

TO WHOM IT MY CONCERN

This is to certify that NARROW GATE is a registered Licensed Clearing Agent Company number 039, TIN NO: 100-103 - 958.

Narrow Gate is permitted to operate in all boarders of South Sudan stations including Juba International Airport, Nimule, Kaya, Nadapal Tseretenya, and other Boarders

Narrow Gate has been in operations with Customs Services faithfully performing its duties to the satisfaction of Customs Services regulations and do comply with the provisions and regulations of Customs Services ACT.

I highly recommend this company for any possible future supplies without reservation, from my past experience with the company. I believe it will be a valuable part of your team and make a great asset to any organization

Your usual attention to this regard will be appreciated.

Best Regards.

Col. Alemin Daoud Juma Director for Administration South Sudan Customs Service

******************************* GHQs - Juba

CC/HA Cc/Numule Cc/GHQs-Juba Cc/File





SOUTH SUDAN CUSTOMS SERVICES **CUSTOMS AGENT'S LICENCE**



Regulation 179 (1)
Pursuant to the provisions of the South Sudan Customs Service Act 2013,
MIS Nathow. Gate. Cleaning of forwinklos - los - 959
operating at (Physical Address) Tuber I Nomule I. Stadion is (are) hereby
authorized to act as General agents in South Sudan subject to the following conditions;
 The licenses shall faithfully and un-corruptly perform their duties to the satisfaction of the Director General and shall operate from the premises indicated hereon.
This license may be revoked/withdrawn, suspended or cancelled at any time in the manner provided for the South Sudan Customs Regulations.
The License shall comply with the Provisions and Regulations of the Act there under.
4. For the purposes of south Sudan Customs Service Act, the licensees shall be personally liable for the payment of any duties to which such goods are liable and for the performance of all acts respect of such goods which the owner thereof is required to perform under the Act.
The sum of money prescribed in the BOND FOR CUSTOMS AGENTS LICENSE shall be forfeited if any of the proceeding conditions is violated.
Dated this
and valid up to the 261.6.12.02.4
Director General
I/We hereby undertake to comply with the conditions stated herein accordingly
Date 261612023 Customs Agent's Seal & Signature
Fees 350, 000 Paid Vide Receipt No Date